Case Study

Endpoint Central helps leading Scottish school **Strathallan** to manage Desktops seamlessly

Strathallan - A leading boarding school uses ManageEngine Endpoint Central for configuring, managing and securing desktops from vulnerabilities, thus enhancing efficiency in system operations.

Customer Background

Strathallan School in Scotland is a Boarding and Day School for Boys and Girls aged 9 to 18. Set in 153 acres in rural Perthshire it offers an outstanding all round education within a safe and secure environment. The School has achieved great things academically and has been the top co-educational A Level School in Scotland since 2009.

Challenges

Strathallan's IT infrastructure consists of 350 systems within their network, which includes desktops and laptops used by staff and pupils during the academic year. Their main concern was with managing and updating patches, installing and updating software for the entire School with tight deadlines. This also creates additional problems as there are many users who have laptops and security needs to be maintained at all times.

Customer facts	
No of systems	**350**
Industry	**Education**
Type of	**Desktops & Laptops**
systems End	**Pupils, Teachers &**
Users	**Staff**

The biggest challenge was to ensure that everyone's computer was kept up to date and therefore it was key that a computer system was introduced to enable IT Staff, to update the system on a regular basis using a package which would not disrupt staff and pupils during this process.

Therefore when Strathallan's IT Department needed help to look for a flexible software management system, which could not only perform patch management but also a system configuration, service pack and remote system shutdown within a limited budget.

Solution

Strathallan's school security is number one priority and therefore this system needed to be robust enough to deal with the restricted levels for pupils and segregated systems for staff. The IT team were delighted when Endpoint Central was suggested, which has empowered them with greater access to update from a centralized location.

Difference

Billy and his team use every feature of Endpoint Central which includes Power Management, enabling them to perform remote system shut down. The Team are delighted with their decision to take on the Endpoint Central management system. Not only has it helped them with updating but also with their day to day management challenges.

"This software not only saved on energy but also saved on cost too.

All in all we are delighted with the entire product and would certainly recommend it to others!"

About Endpoint Central

Endpoint Central is a web-based server, desktop and mobile device management software that helps in managing thousands of servers/desktops/mobile devices from a central location. It automates the complete desktop management and mobile device management life cycle ranging from a simple system configuration to complex software deployment. With its network-neutral architecture, the administrator can easily manage desktops/servers in any windows networks like Active Directory, Workgroup, or other directory services.

Endpoint Central automates regular desktop management activities like installing software, patches, and service packs to client computers, standardize the desktops by applying uniform configurations such as wallpapers, shortcuts, printer, etc., secures the client computers by restricting USB, applying security policies, etc., and enables auditing the network systems with complete hardware/software inventories, license compliance details, detecting prohibited software usage in network systems, etc. In simple terms, it helps administrators to automate, standardize, secure, and audit their windows network.

ManageEngine is the leader in low-cost enterprise IT management software. The ManageEngine suite offers enterprise IT management solutions including Network Management, Helpdesk & ITIL, Bandwidth Monitoring, Application Management, Desktop Management, Security Management, Password Management, Active Directory reporting, Managed Services platform. ManageEngine products are easy to install, setup and use and offer extensive support, consultation, and training. More than 60,000 organizations from different verticals, industries, and sizes use ManageEngine to take care of their IT management needs cost effectively. Visit http://www.manageengine.com/

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